

XXXIII. OFFICE OF THE OMBUDSMAN

STRATEGIC OBJECTIVES

MANDATE

The Ombudsman and his Deputies, as protectors of the people, shall act promptly on complaints filed in any form or manner against officers and employees of the Government, or of any subdivision, agency or instrumentality thereof, including government-owned and controlled corporations, and enforce their administrative, civil and criminal liability in every case where the evidence warrants in order to promote efficient service by the Government to the people.

VISION

A truly independent office run by God-fearing men and women with the highest degree of competence, honesty and integrity and effectively serving as watchdog, mobilizer, official critic and dispenser of justice for the people it is constitutionally mandated to protect

MISSION

As protectors of the people, we shall endeavor, in cooperation with all sectors of the Filipino society, to promote integrity and efficiency and high ethical standards in public service through proactive approaches in graft prevention and public assistance, prompt investigation of complaints and aggressive prosecution of cases filed against erring public officials and employees.

KEY RESULT AREAS

Transparency, accountability and open governance

SECTOR OUTCOME

1. Effective and transparent governance practice
2. Rule of law strengthened

ORGANIZATIONAL OUTCOME

Reduced incidence of graft and corruption in the bureaucracy

New Appropriations, by Program/Project

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Current Operating Expenditures

| | Personnel Services | Maintenance and Other Operating Expenses | Capital Outlays | Total |
|--|-----------------------|---|--------------------|----------------------|
| PROGRAMS | | | | |
| 100000000 General Administration and Support | P 914,163,000 | P 186,432,000 | P 46,211,000 | P 1,146,806,000 |
| 300000000 Operations | 516,256,000 | 12,494,000 | | 528,750,000 |
| MFO 1 : Corruption Deterrence Services | 516,256,000 | 12,494,000 | | 528,750,000 |
| Total, Programs | 1,430,419,000 | 198,926,000 | 46,211,000 | 1,675,556,000 |

| | | | | |
|---------------------------------|----------------------------|-----------------|---------------|-------------------------------|
| PROJECT(S) | | | | |
| 400000000 | Locally-Funded Projects(s) | | 56,778,000 | 56,778,000 |
| Total, Project(s) | | | 56,778,000 | 56,778,000 |
| TOTAL NEW APPROPRIATIONS | | P 1,430,419,000 | P 198,926,000 | P 102,989,000 P 1,732,334,000 |

New Appropriations, by Central/Regional Allocation

Current Operating Expenditures

| | Personnel Services | Maintenance and Other Operating Expenses | Capital Outlays | Total |
|---------------------------------|-----------------------|---|--------------------|-----------------|
| REGION | | | | |
| Regional Allocation | P 1,430,419,000 | P 198,926,000 | P 102,989,000 | P 1,732,334,000 |
| National Capital Region (NCR) | 1,430,419,000 | 198,926,000 | 102,989,000 | 1,732,334,000 |
| Total New Appropriations | P 1,430,419,000 | P 198,926,000 | P 102,989,000 | P 1,732,334,000 |

Special Provision(s)

1. Organizational Structure. Notwithstanding any provision of law to the contrary, and within the limits of its appropriations in this Act, the Ombudsman, is hereby authorized: (i) to formulate and implement the organizational structure of the Office of the Ombudsman; (ii) to fix and determine the salaries, allowances and other benefits of its personnel in accordance with the rates and levels authorized under R.A. No. 6758, as amended and R.A. No. 6686, as amended; and (iii) to make adjustments in its Personnel Services itemization including, but not limited to, the transfer of item or creation of new positions, whenever public interest so requires: PROVIDED, That any modification of existing organizational structure and staffing pattern shall comply with existing organization, staffing and position classification and compensation standards, and shall in no case increase the total funding requirements for Personnel Services: PROVIDED, FURTHER, That the retirement and separation benefits of employees whose positions are affected by such organizational modification shall be paid in accordance with applicable laws, and shall be sourced from any unexpended balance of, or savings in, the appropriations of the Office of the Ombudsman: PROVIDED, FINALLY, That a request on the foregoing changes and modifications shall be submitted to the DBM for proper documentation and to ensure compliance with applicable laws, rules and regulations.

2. Use of Savings. The Ombudsman is hereby authorized to use savings in its appropriations to cover actual deficiencies incurred for the current year and for the following purposes: (i) printing and/or publication of decisions, resolutions, and training information materials; (ii) repair, maintenance and improvement of central and regional offices, facilities and equipment; (iii) purchase of equipment, books, journals and periodicals; (iv) necessary expenses for the employment of temporary, contractual and casual employees; and (v) payment of extraordinary and miscellaneous expenses, representation and transportation allowances, and other authorized benefits of its officials and employees, subject to pertinent budgeting, accounting and auditing rules and regulations.

3. Non-Recurring Expenses. All non-recurring appropriations herein such as, but not limited to, foreign-assisted projects and locally-funded projects, shall not form part of the Office of the Ombudsman's appropriations that may not be reduced under Section 38 of R.A. No. 6770.

4. Use of Income. The Office of the Ombudsman may use the income generated from fees collected by it, subject to the conditions under the pertinent sections in the General Provisions of this Act and for purposes as may be specifically authorized therein or by applicable provisions of law.

5. Appropriations for Programs and Specific Activities. The amounts appropriated herein for the Programs of the agency shall be used specifically for the activities in the amounts indicated under the Details of the FY 2014 Budget attached as Annex A (Volume 1) of this Act.

PERFORMANCE INFORMATION**KEY STRATEGIES :**

To enhance efficiency, effectiveness, transparency, accountability, credibility and responsiveness in the performance of the mandate and functions of the Office towards the improvement of corruption prevention and control.

MAJOR FINAL OUTPUTS (MFO) / PERFORMANCE INDICATORS**Targets****MFO 1: CORRUPTION DETERRENCE SERVICES****Investigation**

| | |
|---|-------|
| No. of complaints and grievances resolved or acted upon | 18378 |
| No. of fact finding investigations completed | 4038 |
| No. of preliminary investigations conducted | 3470 |
| Percentage of investigations conducted resulting in the institution of criminal and/or administrative cases | 16.6 |
| Percentage of investigations completed or conducted within one year | 15.2 |

Enforcement

| | |
|--|-------|
| No. of administrative cases adjudicated | 3,757 |
| No. of criminal/civil cases prosecuted in court | 2,584 |
| Percentage of decisions in appealed administrative decisions that have been affirmed by the appellate courts | 84.6 |
| Percentage of decided cases not resulting in quashal, outright dismissal, or demurrer to evidence | 88.5 |
| Percentage of administrative cases adjudicated within one year | 14.6 |

**GENERAL SUMMARY
OFFICE OF THE OMBUDSMAN**

Current Operating Expenditures

| | <u>Personal Services</u> | <u>Maintenance and Other Operating Expenses</u> | <u>Capital Outlays</u> | <u>Total</u> |
|--|------------------------------|---|----------------------------|------------------------|
| A. Office of the Ombudsman | P 1,430,419,000 | P 198,926,000 | P 102,989,000 | P 1,732,334,000 |
| Total New Appropriations, Office of the Ombudsman | P 1,430,419,000 | P 198,926,000 | P 102,989,000 | P 1,732,334,000 |